

Information 2011

Opening hours
Branches
Subscriptions
Rates & Loan periods
General terms and conditions

www.bibliotheekeindhoven.nl

OPENING HOURS LIBRARY EINDHOVEN

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
deWitteDame, main branch						
09.00-20.00	09.00-20.00	09.00-20.00	09.00-20.00	09.00-20.00	09.00-17.00	13.00-17.00 (Sept. to June)
Achtse Barrier branch						
13.00-17.30	13.00-20.00	13.00-17.30	13.00-17.30	13.00-17.30	11.00-16.00	closed
Gestel & Herzenbroeken & Strijp branch						
14.00-17.30	14.00-20.00	14.00-17.30	14.00-17.30	14.00-17.30	11.00-16.00	closed
Meerhoven & Mensfort branch						
14.00-17.30	14.00-17.30	14.00-17.30	14.00-20.00	14.00-17.30	11.00-16.00	closed
Stratum & Vaartbroek branch						
13.00-17.30	13.00-17.30	13.00-20.00	13.00-17.30	13.00-17.30	11.00-16.00	closed
Woenselse Heide branch						
13.00-17.30	13.00-17.30	13.00-17.30	13.00-17.30	13.00-20.00	11.00-16.00	closed

BRANCHES OF LIBRARY EINDHOVEN

Centre branch (deWitteDame)
Emmasingel 22
5611 AZ Eindhoven
Postbus 488
5600 AL Eindhoven
040 - 260 4 260
info@bibliotheekeindhoven.nl

Achtse Barrier branch
Ardèchelaan 1
5627 EM Eindhoven
040 - 242 94 86
achtsebarrier@bibliotheekeindhoven.nl

Gestel branch
Kastelenplein 87
5653 LR Eindhoven
040 - 251 18 12
gestel@bibliotheekeindhoven.nl

Herzenbroeken branch
Urkhovenseweg 14
5641 KE Eindhoven
040 - 281 08 29
herzenbroeken@bibliotheekeindhoven.nl

Meerhoven branch
Meerbos 10
5658 LA Eindhoven
040 - 262 74 54
meerhoven@bibliotheekeindhoven.nl

Mensfort branch
Jan Heynslaan 133
5622 KL Eindhoven
040 - 244 70 93
mensfort@bibliotheekeindhoven.nl

Stratum branch
Roostenlaan 106
5644 GH Eindhoven
040 - 211 73 83
stratum@bibliotheekeindhoven.nl

Strijp branch
Bredalaan 71
5652 JB Eindhoven
040 - 252 21 77
strijp@bibliotheekeindhoven.nl

Vaartbroek branch
Tarwelaan 56
5632 KG Eindhoven
040 - 241 40 04
vaartbroek@bibliotheekeindhoven.nl

Woenselse Heide branch
Nederlandplein 111
5628 AJ Eindhoven
040 - 241 08 60
woenselseheide@bibliotheekeindhoven.nl

MEMBERSHIP (valid for a year)

up to 13 years	Youngsters	free
14 and 15 years	L	free
16 and 17 years	L	€ 8,00
18+	S	€ 10,00
	M	starting at € 32,50 ^{1 2}
	L	starting at € 38,50 ^{1 2}
	XL	starting at € 48,50 ¹

SPECIAL MEMBERSHIPS (valid for a year)

65+	M	starting at € 25,50 ^{1 2}
	L	starting at € 31,50 ^{1 2}
Brabant members	M	€ 9,00
	L	€ 13,00
Students (Higher Vocational Education & University)	L	€ 16,00

¹Without automatic payment + € 3,-

²Registration fee € 2,50

CLARIFICATION SUBSCRIPTIONS

Youngsters	Unlimited borrowing of materials, a maximum of 10 materials simultaneously.
S	Borrowing of 5 materials a year.
M	Borrowing of 40 materials a year (when exceeding maximum it costs € 1,- per material); unlimited borrowing of CD/CD-ROM/DVD at lending fee; a maximum of 15 materials simultaneously.
L	Unlimited borrowing of materials; unlimited borrowing of CD/CD-ROM/DVD at lending fee; a maximum of 15 materials simultaneously.
XL	Unlimited borrowing of materials; unlimited borrowing of CD/CD-ROM/DVD at lending fee; a maximum of 30 materials simultaneously; lending period of 6 weeks; no reservation costs for materials from the collection of Library Eindhoven.

Your membership of the Library Eindhoven is continual, until written resignation (the notice period of one month applies) is received. The S –subscription is an exemption.

RATES & LENDING PERIODS

MATERIAL	LENDING PERIOD	LENDING FEE PER ITEM PER PERIOD	OVERDUE RATE PER DAY
YOUNGSTERS			
Book/learning material	3 weeks	free	€ 0,10
Magazine	3 weeks	free	€ 0,10
Informative DVD/CD-ROM	3 weeks	free	€ 0,10
CD	3 weeks	€ 1,00	€ 0,10
DVD movie	3 weeks	€ 1,00	€ 0,10
Audio book	3 weeks	free	€ 0,10
All CDs/DVDs*		3 for 2	
ADULTS			
Book	3 weeks	Free	€ 0,10
Magazine	3 weeks	Free	€ 0,10
Sheet music	6 weeks	Free	€ 0,10
Audio book/Daisy-ROM	3 weeks	Free	€ 0,10
Informative DVD/CD-ROM	3 weeks	Free	€ 0,50
Double CD	3 weeks	€ 2,00	€ 0,30
DVD movie/DVD music	3 weeks	€ 2,00	€ 0,50
Language course	6 weeks	€ 3,50	€ 0,50
'Sprinter' book	1 week	free	€ 0,10
'Sprinter' CD	1 week	€ 2,00	€ 0,30
'Sprinter' DVD	1 week	€ 2,00	€ 0,50
All CDs/DVDs*		3 for 2	
Daisy player (deposit € 20,00)	3 weeks	free	€ 0,10

* Applies to materials with a lending fee; this offer excludes 'Sprinter' materials.

SERVICES

Reservations via Mijn bibliotheek at www.bibliotheekeindhoven.nl , by telephone or through a library employee	€ 0,50 per title
Lending books and magazines from other libraries than Library Eindhoven	€ 2,50 per title
Lending CDs/DVDs from other libraries than library Eindhoven (overdue rate € 0,50 a day)	€ 3,00 per disc
Use of Internet and workstation for non- members per hour	€ 4,00
Use of piano for non- members per hour	€ 3,00
Renewal via Mijn bibliotheek at www.bibliotheekeindhoven.nl or through a library employee	free
Renewal by phone	€ 1,00
Duplicate library card	€ 3,00
Duplicate library card up to 14 years	€ 1,50
Extra library card (partner on same subscription; at same address)	€ 5,00
Eindhoven City Card (only in conjunction with Library Membership)	free

SOME OF THE BENEFITS OF YOUR LIBRARY CARD

*With 10 branches in Eindhoven, there is always one nearby	*Lending and returning of materials at every branch in Eindhoven
*The latest books, audio books, magazines, games, DVDs and CDs at your disposal	*Easy Reading Square for children with reading difficulties
*Discounts on the activities of Library Eindhoven and Library Eindhoven Outlet	*Easy reserving, renewing and checking personal data via Mijn bibliotheek on www.bibliotheekeindhoven.nl
*Youth materials for reading, playing, listening and watching	*Extensive collection art & design books
*Welcoming library cafe 'De Verlichting' (at branch deWitteDame)	*Use of Internet, piano and workstation free of charge
*Special offers on museums, theatres, zoos, a.o.; via www.uitmetjebiebpas.nl	*Free entrance to Museum MU (deWitteDame, Eindhoven)

General terms and conditions membership Bibliotheek Eindhoven 2010

By registering yourself, you agree to the terms and conditions of Bibliotheek Eindhoven.

Joining the library

- You will receive your personal library pass on presentation of a valid ID.
- We accept: passport, driver's license, municipal identity card, senior citizen's pass, public transport season ticket, moped license or Euro<26 Youth Card.
- Your library pass will be valid for 12 months. Rates are determined every year. The most recent rates can be found in the information brochure and on www.bibliotheekeindhoven.nl.
- In order to prevent misuse of your pass, please report loss or theft of the library pass as soon as possible. Until then, you, the cardholder, are accountable. You can buy a replacing library pass.
- You are a member of Bibliotheek Eindhoven until written resignation, with the exception of subscription S. A period of notice of one month is applied.

Membership discounts

- If you are a student at a University or a University of Applied Sciences, you can get an L subscription at a reduced rate. Ask for details.
- If you have a senior citizen's pass, you can make use of a reduced rate.
- If you already are a member of another library in the Province of Noord-Brabant, you can become a member of Bibliotheek Eindhoven at a reduced rate. Ask for details.
- Inhabitants of Eindhoven with a minimum income can make use of a discount arrangement. Ask for details at the city hall, tel 040-238 58 98.

Borrowing

- Loan periods and rates can be found in the information brochure and on www.bibliotheekeindhoven.nl.
- You can borrow materials with your library pass in all ten branches of Bibliotheek Eindhoven.
- You can borrow materials for a longer period of time than the appointed loan period. You will pay an overdue rate per day. You can borrow materials for a maximum of three months.
- Please be satisfied of the good shape and completeness of the materials *before* borrowing. You will be held responsible for all materials borrowed with your library pass.

Renewal

- Materials can be renewed in three different ways: at the counter, by phone or via Mijn bibliotheek at www.bibliotheekeindhoven.nl. You will pay the fee (if applicable) at your next visit. You can renew your materials twice. You will pay the overdue rate at your next visit.
- If materials are reserved by another member, renewal is not possible.
- Renewal counts as a loan.

Returning

- Borrowed materials can be returned to all branches of Bibliotheek Eindhoven. If you return your materials late, you will be charged an overdue rate. Shouldn't you pay this within two months, you will be sent a bill.
- You will be held responsible for all costs the library makes due to no or late returns or reparation of borrowed materials. You will receive a bill, put up with administrative costs. Should materials be irreparably damaged or lost, you will have to pay 40 – 100% of the replacement value, depending on the age of the materials.
- Should bills not be settled, a collection agency will be brought in, for which you will have to pay the costs.
- Should bills not be settled, your library pass will be blocked.

Reservations

- If materials are lent out, you can reserve them via the website or at the counter. You will be charged a fee (with the exception of subscription XL). You can also request materials of other libraries. Ask for details.

Privacy statement

- Bibliotheek Eindhoven records personal data for the purpose of loan administration, the delivery of products and services, and the communication towards users about activities, products and services of the library.
- Bibliotheek Eindhoven is responsible for the protection of personal data of its borrowers, according to the regulations and conditions as set in the Personal Data Protection Act.
- Borrowers have the right to see, (let) correct, complete or remove their recorded data.
- Bibliotheek Eindhoven does not use personal data for purposes other than those originally intended and will not hand them to third parties. Exceptions can be made on account of legal authorities of police and justice to the requisition of identifying and/or user data under the terms of the prevention, tracing and persecution of a criminal offence.

City pass

- The city pass is to be used *next to* the library pass and is an extra service for our members. It is up to you whether or not you use the city pass as library pass.
- The city pass is *not* a free subscription. Standard terms of payment are applied.
- The city pass is a personal pass, not a partner pass.
- The city pass cannot be used for the functions Zoek&Boek and Uitmetjebiebpass.
- In case of theft, damage or loss of the city pass, please contact the city of Eindhoven and report it to the police. Please inform your library branch.
- Under no circumstances throw away your current library pass.
- For questions on the use of the city pass or reports of problems with your city pass, we refer you to the city of Eindhoven.

Other regulations

- The library is open to the public. To ensure a pleasant visit, we have some house rules.
- In the event of breach of these rules, the borrower can be denied use of the library.
- All materials are lent for private use only.
- As determined in the Copyright Act, it is prohibited to record or copy lent materials or show these in public. The borrower is held liable.
- The library cannot be held responsible for damage to equipment as a result of the use of the materials.
- Your library pass will be blocked if your contribution is not paid in time or if your outstanding fee is too high.
- The records of the library are the basis for determining the default of the customer.
- The management can entirely or partly close the library on on beforehand announced days and hours, deviating from the fixed opening hours.
- All rights to changes in these conditions and fares are reserved.
- In all cases not covered by the conditions, the manager or his/her replacement decides, without abatement to the law.